



Rural Hive Youth Support Website Terms & Conditions

Version 1.0

Effective Date: 28 July 2026

Review Date: 28 July 2027

1. Acceptance of Terms

By accessing or using the Rural Hive Youth Support website, you agree to be bound by these Terms & Conditions. If you do not agree, please discontinue use of the website.

2. About Rural Hive Youth Support

Rural Hive Youth Support provides youth mentoring, wellbeing, life skills, community engagement and related support services. Information on this website is provided for general information only and may change without notice.

3. Use of the Website

You agree to use this website lawfully and respectfully. You must not attempt to damage, interfere with or gain unauthorised access to the website or its systems.

4. Website Information

While every effort is made to ensure the information is accurate and current, Rural Hive Youth Support does not guarantee that all content is free from errors or omissions.

5. Bookings and Enquiries

Submitting an enquiry or booking request does not guarantee services. All services are subject to availability, suitability and acceptance under Rural Hive Youth Support's Service Agreement.

6. Fees and Payments

Fees published on the website are subject to change without notice. Current pricing and payment arrangements will be confirmed before services commence.

7. Cancellations

Appointments should be cancelled with at least one hour's notice where possible. Additional terms relating to cancellations are outlined in the Client Service Agreement.

8. Third-Party Links

Links to external websites are provided for convenience only. Rural Hive Youth Support is not responsible for the content or privacy practices of third-party websites.

9. Intellectual Property

The Rural Hive Youth Support name, logo, branding, resources, documents, graphics and website content remain the intellectual property of Rural Hive Youth Support unless otherwise stated. They must not be copied, reproduced or distributed without prior written permission.

10. Limitation of Liability

To the extent permitted by law, Rural Hive Youth Support is not liable for any loss or damage arising from the use of this website. Nothing in these Terms excludes rights available under the Australian Consumer Law.

11. Privacy

Your use of this website is also governed by our Privacy Policy, which explains how personal information is collected, used, stored and disclosed.

12. Changes to These Terms

These Terms & Conditions may be updated from time to time. Continued use of the website after changes are published constitutes acceptance of those changes.

13. Governing Law

These Terms & Conditions are governed by the laws of New South Wales, Australia.

14. Contact Us

Rural Hive Youth Support

Email: admin@ruralhive.com.au

Phone: 0488 735 444

Our Commitment

At Rural Hive Youth Support, we believe every young person deserves to feel safe, respected and supported. These Terms & Conditions are designed to provide clarity and transparency while helping us deliver high-quality, ethical and professional services to our community. We are committed to building trusted relationships, acting with integrity and always placing the wellbeing of young people at the centre of everything we do.